

From: April Smart <April.Smart@haringey.gov.uk>

Sent: Wednesday, June 28, 2023 4:13 PM

To: Noshaba Shah <Noshaba.Shah@haringey.gov.uk>

Subject: Application for a Premises Licence- Pink Zebra, 42A-44 Park Road, Crouch End, London N8 8TD (WK/569457) - WK/569828(CEH); WK/569829(Noise) + WK/569830(TS)

Good afternoon all,

Please see below. The noise and nuisance team representation with regards to the licence objectives.

Crime and Disorder: No Comment

Public Safety: No Comment

Protection of Children: No Comment

Public Nuisance:

Since January 2023 there have been 21 complaints from 6 complainants regarding loud music and people noise from the premises.

The residential premises that back onto and surround Pink Zebra are experiencing issues with loud music, bass and people noise.

The noise and nuisance team recommend the following conditions in the respect of Public Nuisance licence objective:

- A noise limiter must be fitted to the musical amplification system set at a level determined by and to the satisfaction of an authorised officer of the Noise and Nuisance team, so as to ensure that no noise nuisance is caused to local residents or businesses. The operational panel of the noise limiter shall then be secured by key or password to the satisfaction of officers from the Noise and Nuisance Team and access shall only be by persons authorised by the Premises Licence holder. The limiter shall not be altered without prior agreement with the Noise and Nuisance Team. No additional sound generating equipment shall be used on the premises without being routed through the sound limiter device.
- Music played at the premises shall be limited to background levels only until the sound limited is installed.
- The premises licence holder shall ensure that any patrons drinking and/or smoking outside the premises do so in an orderly manner and are supervised by staff so as to ensure that there is no public nuisance or obstruction of the public highway. This shall be limited to 5 persons at any one time.
- When the premises is carrying on licensable activities after 2300 hours, at least 1 door supervisor is to be on duty at each door used for entry or exit.

- No fumes, steam or odours shall be emitted from the licensed premises so as to cause a nuisance to any persons living or carrying on business in the area where the premises are situated
- Staff and door supervisors shall actively monitor and control patrons queuing, leaving and entering the premises to ensure they leave the area quickly and quietly. Staff and door supervisors shall actively discourage loitering or waiting outside the premises after closing.
- The licence holder shall conduct regular assessments of the noise coming from the premises whilst it is open for business and shall take full steps to reduce the level of noise where it is likely to cause a disturbance to residents. A written record should be provided of these assessments in a logbook the logbook shall include the time and date of the checks, the person making them and the results including any remedial actions. This logbook must be available at all times for inspection by Council Officers. Regular liaison meetings will be held where specifically requested by residents to enable neighbours to raise concerns about any aspect of the licensed activities.
- All internal speakers shall be attached to independent wall linings and not to the ceiling.
- All speakers shall be mounted on speaker brackets that incorporate isolating rubber mounts.
- The Premises Licensee will undertake a sound insulation assessment of the premises to identify and eliminate all sources of noise and vibration such that no nuisance is caused to the nearest noise sensitive receptors. The assessment shall be provided to the council for approval prior to implementing any remedial measures.

Kind regards

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Noise and Nuisance Officer



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